Personal data policy – Free Wi-Fi

Last update: February 2026

Preamble

Wi-Fi access in the terminal buildings of Paris-Charles de Gaulle and Paris-Orly Airports is provided by Aéroports de Paris, a French public limited company with share capital of 296,881,806 euros, with its registered office located at 1 rue de France, 93290 Tremblay-en-France, France, registered at the Paris trade and companies register under number 552 016 628 (hereinafter "**Paris Aéroport**").

The provision of Wi-Fi is a service operated by Hub One, a French limited company with share capital of 41,136,840 euros, with its registered office located at 2 place de Londres, 93290 Tremblay-en-France, France, registered at the Bobigny trade and companies register under number 414 658 724.

The Wi-Fi service accessible from the Wi-Fi portal at the address https://parisaeroportwifispot.hotspot.hub-one.net/ is as follows: the free Wi-Fi service is made available to users provided that they communicate certain personal information.

For more information on the different Wi-Fi options ("Hub One's Public Hotspot Service") and the contractual terms applicable, click here.

Pursuant to the relevant legislation on personal data protection, in particular that arising from Regulation (EU) 2016/679 of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (known as the "General Data Protection Regulation" (GDPR)) and from the French Data Protection Act under Law 78-17 of 6 January 1978 as amended, Paris Aéroport as data controller is responsible for the processing of personal data regarding the users of the free Wi-Fi service.

The purpose of the present personal data policy is to inform users of the free Wi-Fi service as to the undertakings made and practical measures taken by Paris Aéroport in order to ensure that their personal data is respected.

1. Definitions

"**Personal data**" denotes any information relating to an identified or identifiable natural person. An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an online identifier, or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

"**Processing**" means any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

A "**processor**" within the sense of the GDPR means a natural or legal person, public authority, agency or other body which processes personal data on behalf of the controller.

A "**user**" means any person who uses the free Wi-Fi service via the Paris Aéroport Wi-Fi portal accessible from the address https://parisaeroportwifispot.hotspot.hub-one.net/

"**Free Wi-Fi**" means the Wi-Fi service made available to users provided that they communicate certain personal information.

2. Purposes of the processing of personal data

As a user of the free Wi-Fi service, your personal data is used for the purposes set out hereafter.

- ✓ The personalisation of offers shown on the free Wi-Fi access pages, according to the following information: gender.
- ✓ The sending of a satisfaction survey in order to improve quality of service.

This processing is carried out in order to satisfy the legitimate interests of Paris Aéroport as data controller, consisting of gaining user insight in order to communicate offers that are relevant to their profile, and of improving quality of service.

- ✓ The sending of marketing solicitation by Paris Aéroport and partners of Paris Aéroport.

This processing is carried out with the consent of the user, given by selecting the tickbox: "*I accept to receive marketing offers from the ADP Group and from its partners" (Extime Media and its advertisers)*.

3. Personal data collected and processed

Paris Aéroport collects and processes only data that is strictly necessary in view of the purposes of such processing:

- The user's gender
- The user's last name
- The user's email address
- The user's device MAC address

4. Recipients of personal data

Access to the personal data of users of the free Wi-Fi service is strictly limited:

- to the company Hub One responsible for the provision of the Wi-Fi service in the terminal buildings of the Paris-Charles de Gaulle and Paris-Orly Airports;
- to certain employees of Paris Aéroport, duly authorised in accordance with their job roles and bound by a duty of confidentiality;
- to the company Extime Media, in respect of its activity as media advertising agency, which will communicate your personal data to its partners, this solely in view of sending commercial prospecting.

5. Data storage

The personal data of users of the free Wi-Fi service is retained by Paris Aéroport for three (3) years from the date of last connection to the free Wi-Fi service.

6. Security

Paris Aéroport guarantees the security of the personal data of users of the free Wi-Fi service through the use of physical and logical security methods.

7. Exercise of rights

Pursuant to the relevant legislation on personal data protection, users have the right of information, access, rectification, erasure and portability of their personal data, in addition to the right of restriction of processing.
Users of the free Wi-Fi service can also state their wishes in respect of personal data processing after their death.

These rights can be exercised by contacting the Data Protection Officer by post at the following address:

Data Protection Officer of Aéroports de Paris
1, rue de France
93290 Tremblay-en-France

If, after having contacted us, the user considers that their rights as data subject have not been respected, they can lodge a complaint with the French Data Protection Authority (CNIL).