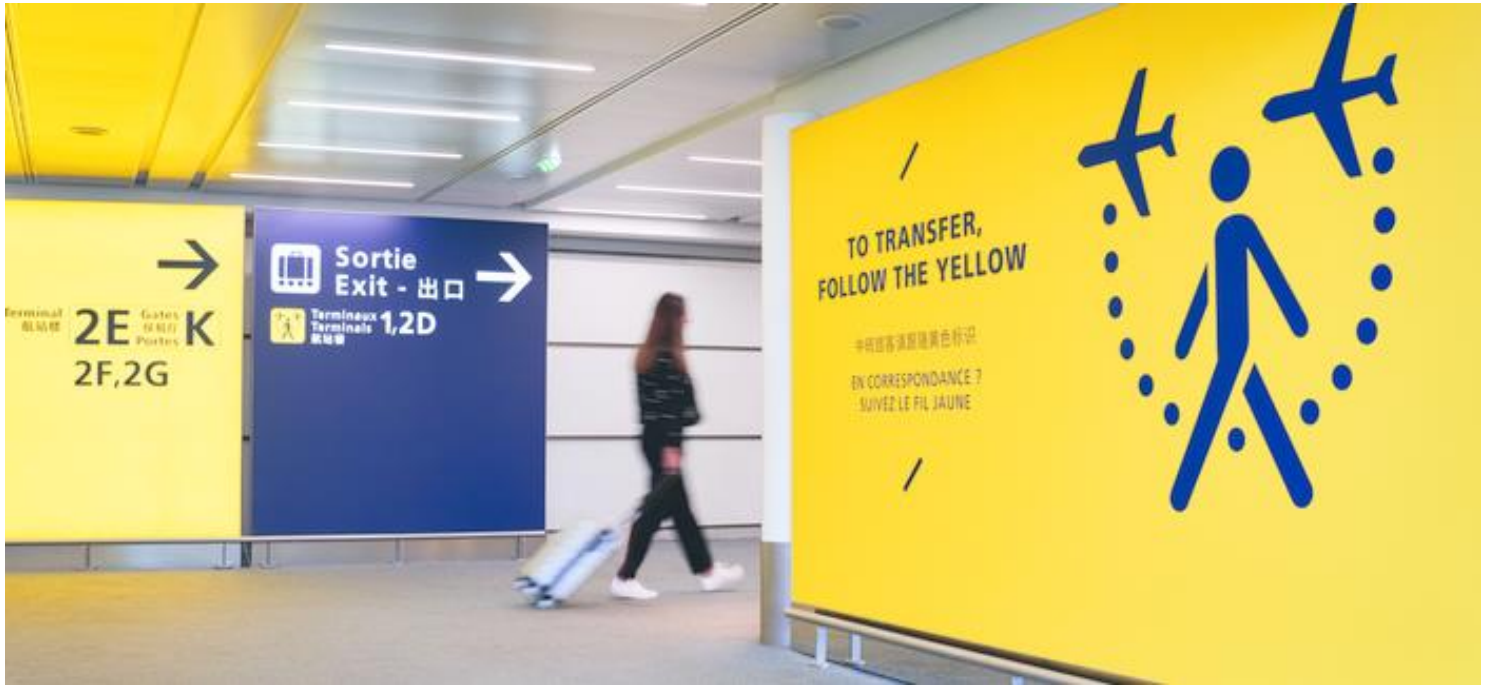
MY TRANSFER TRAVEL GUIDE

I have 1 reservation



PARIS AÉROPORT APAJH Val-d'Oise

How to use this guide

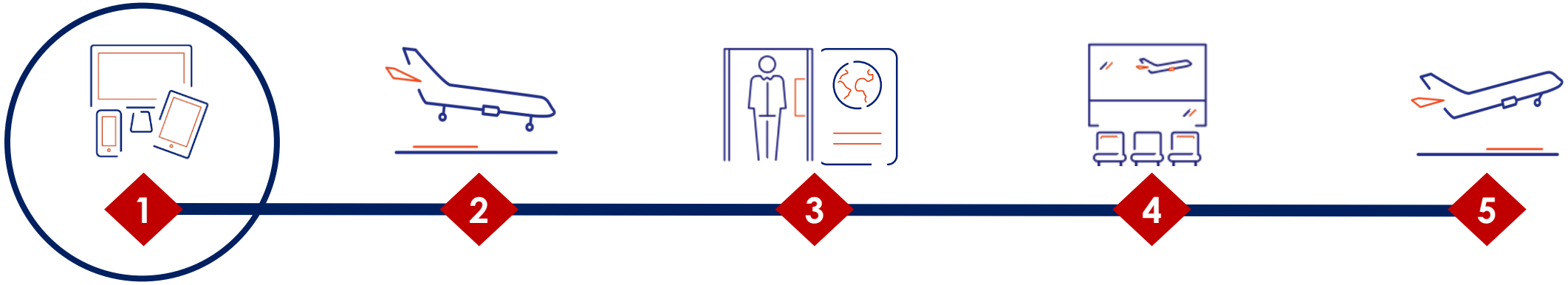
1 Name of the stage

Description of the stage



What I need to do
or what I need to know

I'm at the stage that's circled



The different stages of a transfer journey



1. I research my trip
2. I land at the airport
3. Security and border control
4. I go to my new boarding gate
5. I board the aircraft

1 I research my trip

For further details about my travel, I can:

- use the www.parisaeroport.fr website

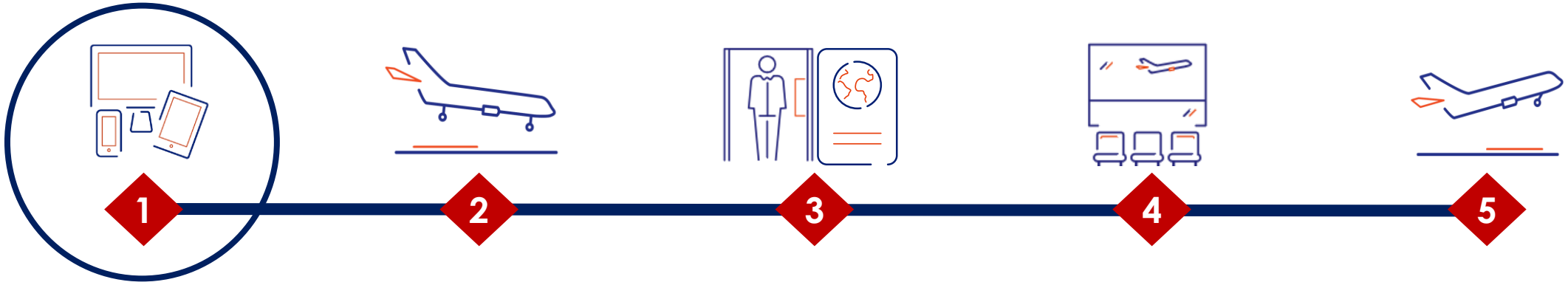


- use the Paris Aéroport mobile app



- request information from the airline directly at the airport





2 I land at the airport

After the aircraft has landed at the airport,
I wait for the signal to undo my seatbelt.



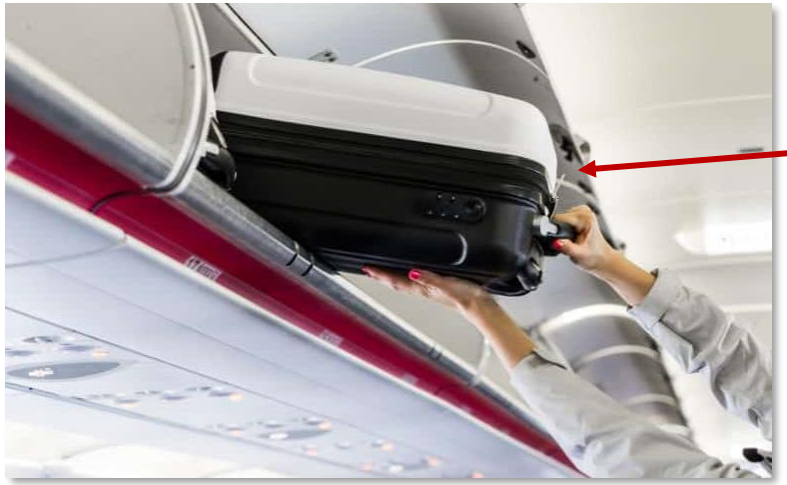
Once I've unfastened my **seatbelt**,
I wait until it's my turn to stand up.



2 I land at the airport

When it's my turn,

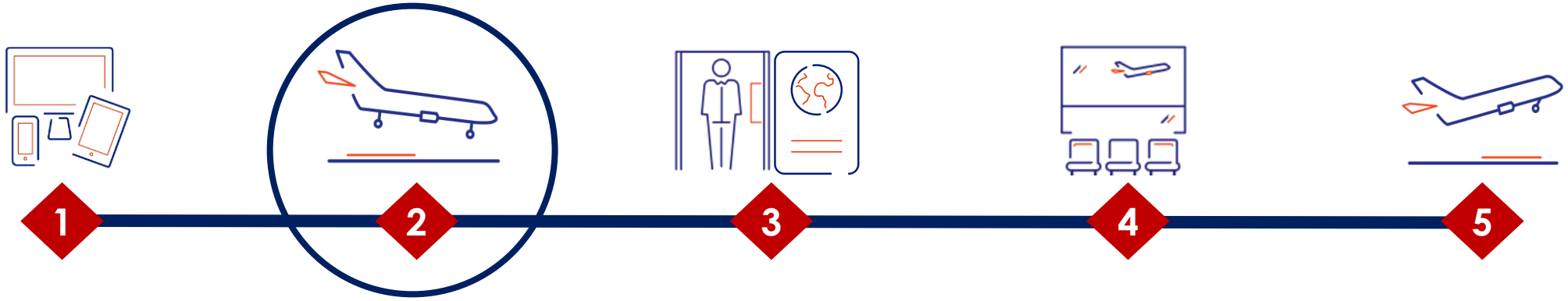
I stand up and collect my belongings.



I collect my **cabin baggage**

from the storage compartment **above** the seats.

If I have a small bag, I collect it from **under my seat**.



2 I land at the airport

Once I have collected all my belongings, I disembark the aircraft.



Once off the aircraft, I proceed along the **boarding bridge walkway** to the **arrivals terminal**.

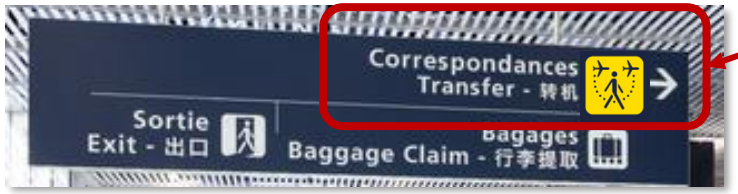


2 I land at the airport

When I get to the arrivals terminal,
I follow the signs for “Transfer”.



I follow this “Transfer” sign.



I find these signs on the overhead signage.

If I have hold baggage,
this is automatically transferred by the airline to the next aircraft.
The hold is where my baggage is stored on the aircraft.



3 Security and border control

Depending on where I'm coming from and where I'm going,

I may need to go through border control.

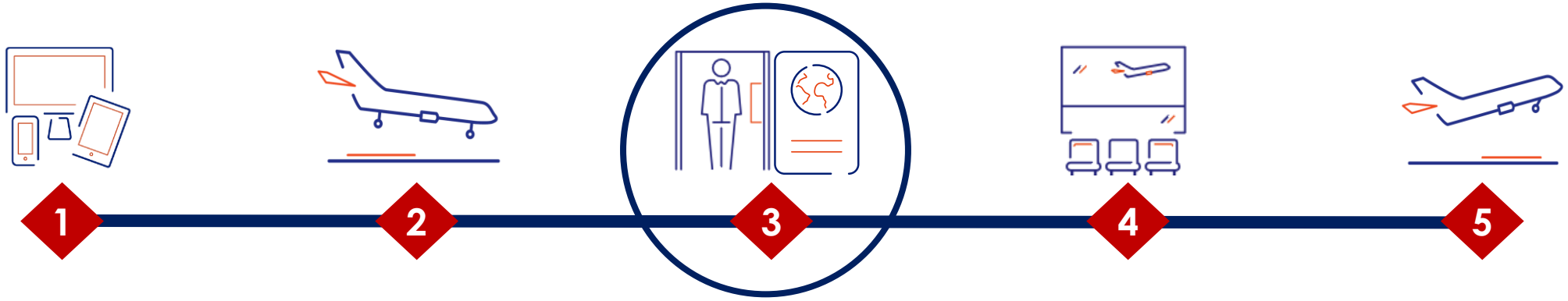
The border police check the identity of passengers at the airport.



If my identity has to be checked,

I join the **queue** for **immigration control.**

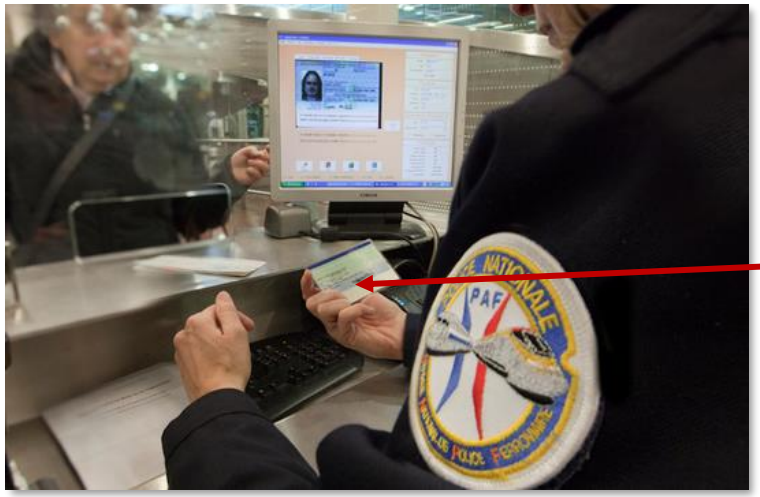
Staff direct me to the appropriate queuing lane.



3 Security and border control

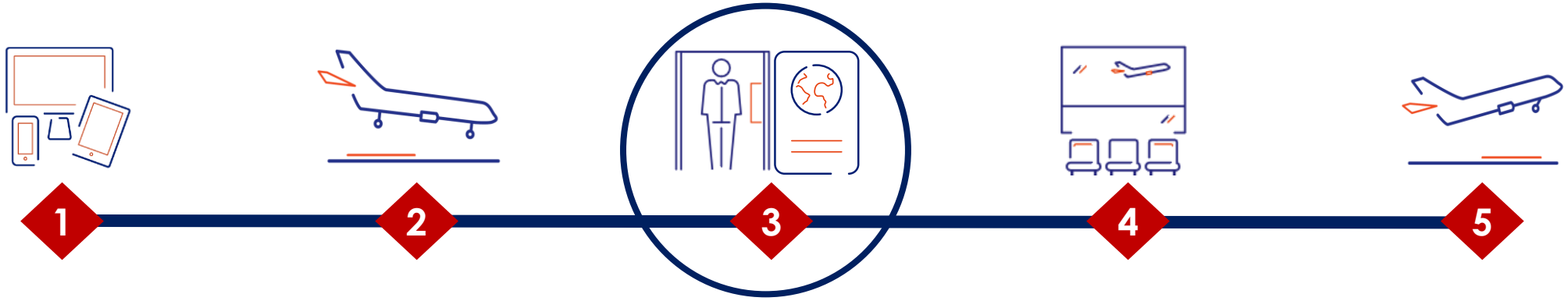
I wait in the queue

until the officer calls me forward.



I then present my **identity card** or **passport**,

so that the police can check my identity.



3 Security and border control

Once I have passed through border control,
I can proceed to security control.

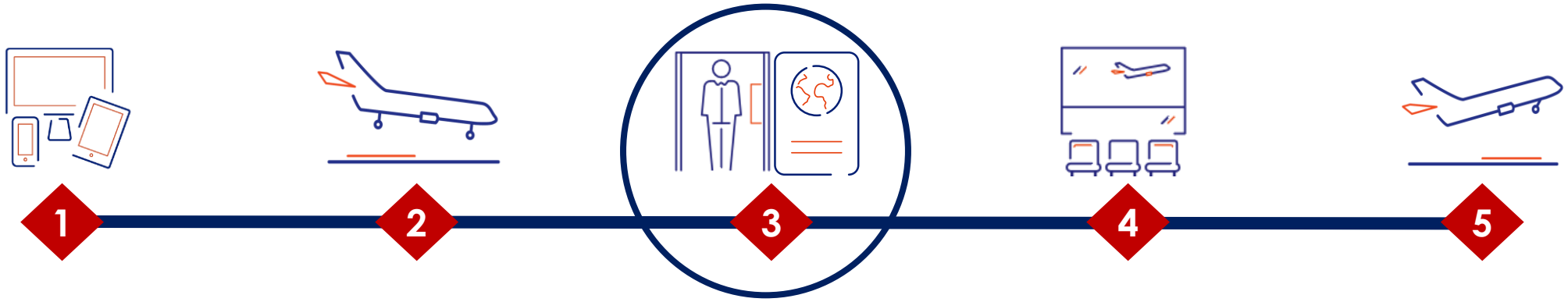


Security controls

confirm that I am not carrying anything **dangerous**.

If I am carrying a **medical device**, I inform a member of staff.

A medical device is, for example, a hearing aid.



3 Security and border control

When I arrive at security control,

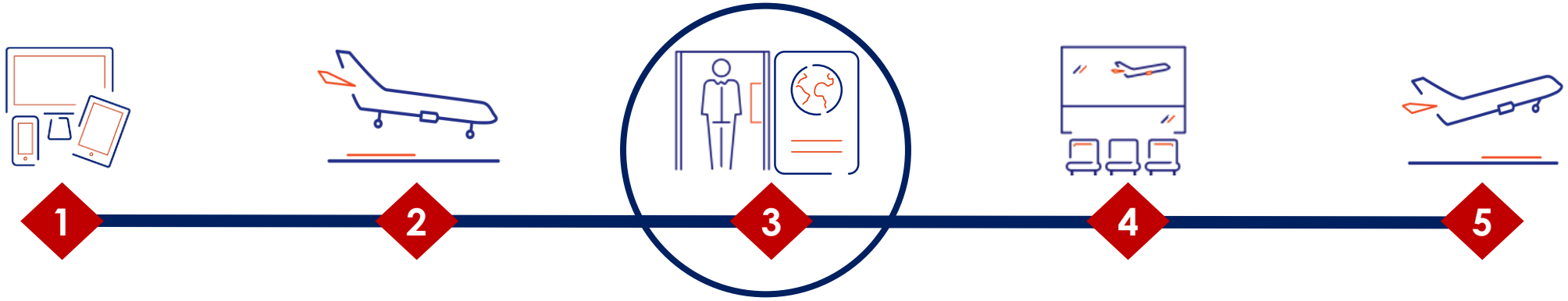
I place my belongings on the conveyor belt.



I place my **hand baggage** on the **conveyor belt**.

Hand baggage

is baggage that I can **take with me** on the aircraft.



3 Security and border control

When I arrive at security control,

I place my belongings on the conveyor belt.

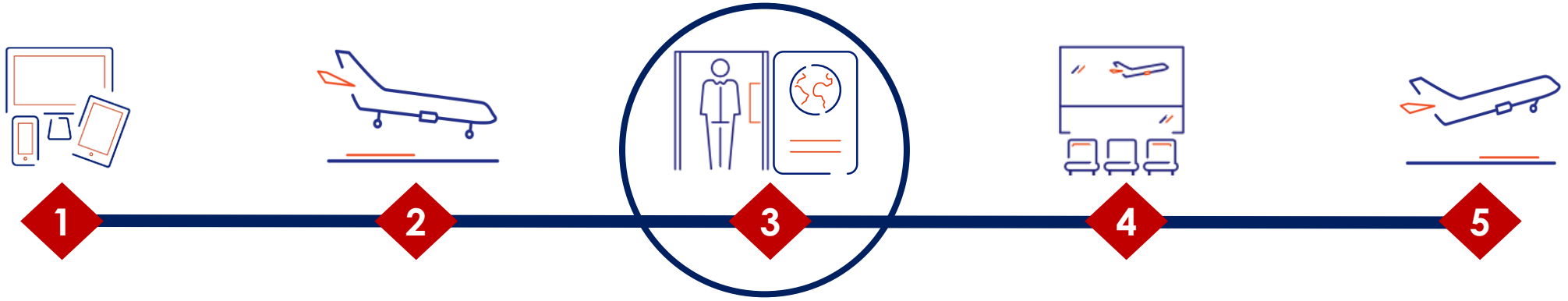


I place my **liquids** (no more than 100 ml each)

in **a single plastic bag** provided by an **officer**.

Liquids include tubes of toothpaste, for example.

I place the **bag** in a separate **tray** on the conveyor belt.



3 Security and border control

When I arrive at security control,

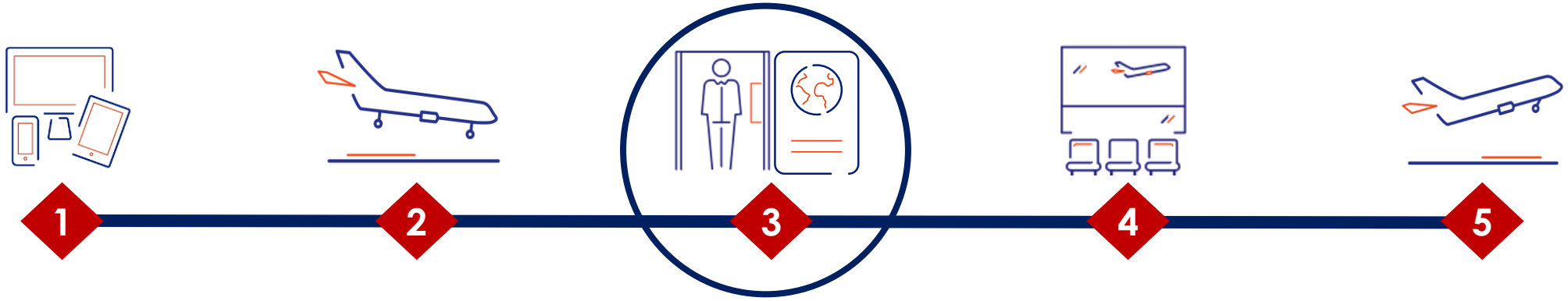
I place my belongings on the conveyor belt.



I put all my other **items** in a separate tray.

Other items include:

- **my laptop**
- **my tablet**
- **my phone**
- **my keys.**

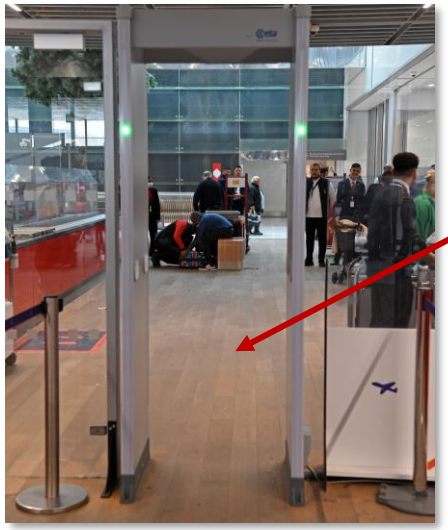


3 Security and border control

Once everything is on the conveyor belt,

I get ready to walk through the metal detector.

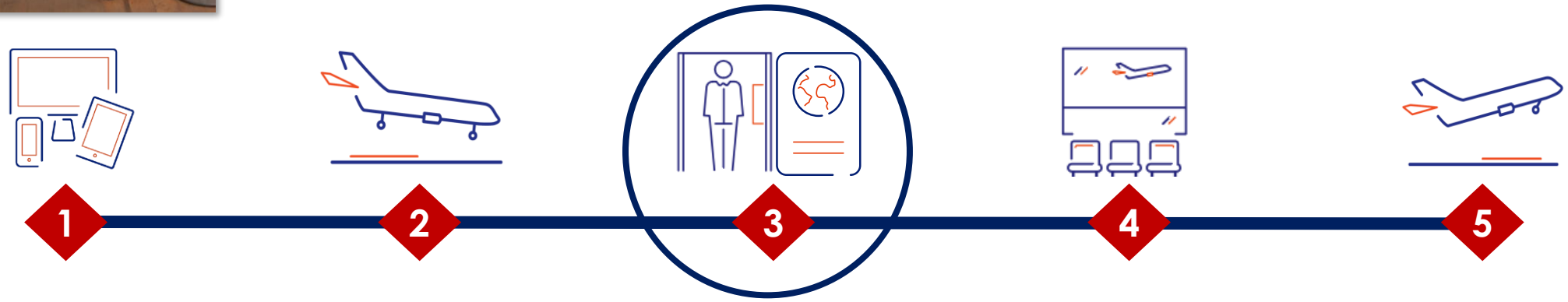
This checks that I don't have anything dangerous on me.



I move towards the **detector** when called to do so by the **officer**.

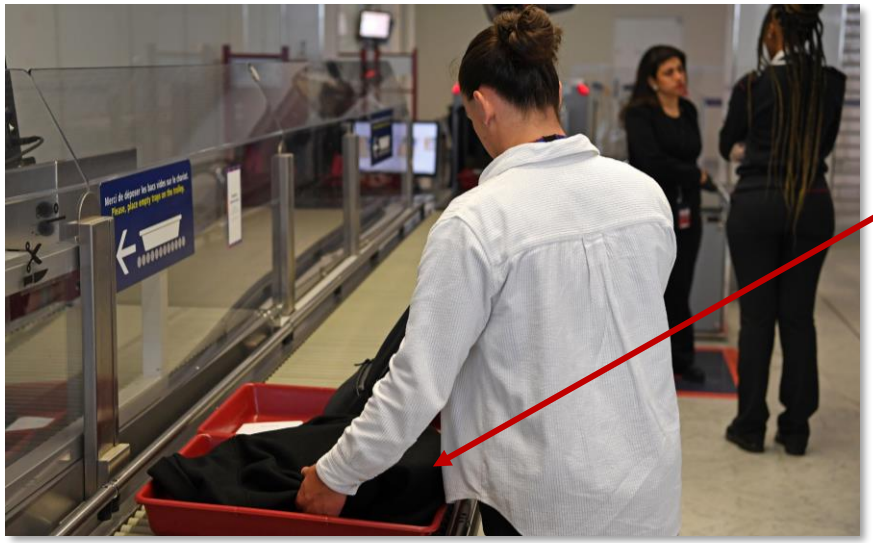
If the **alarm** sounds,

I stand to one side and follow the officer's instructions.



3 Security and border control

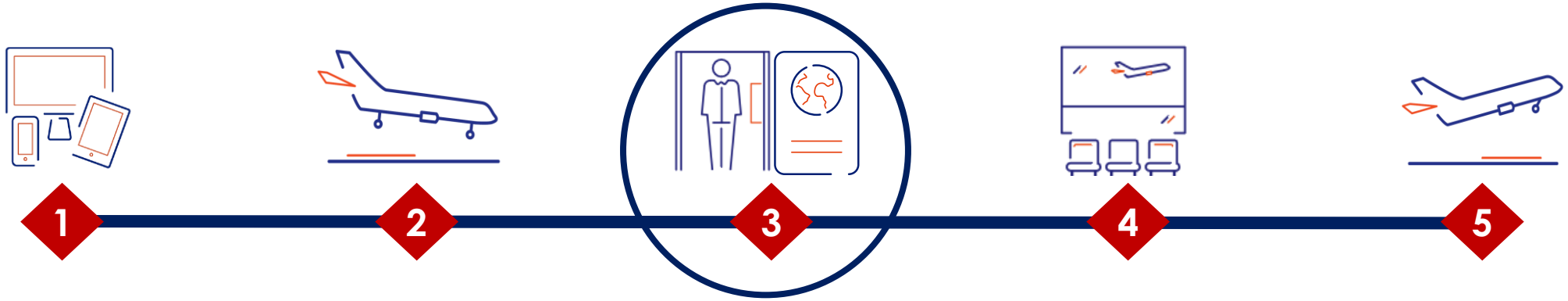
Once I've gone through the detector, I collect my belongings.



I pick up all of my **belongings**.

I check that I haven't forgotten anything.

It is possible that my belongings will be checked **again** by an officer.



4 I make my way to my new boarding gate

After security and border control, I look for a flight information screen.

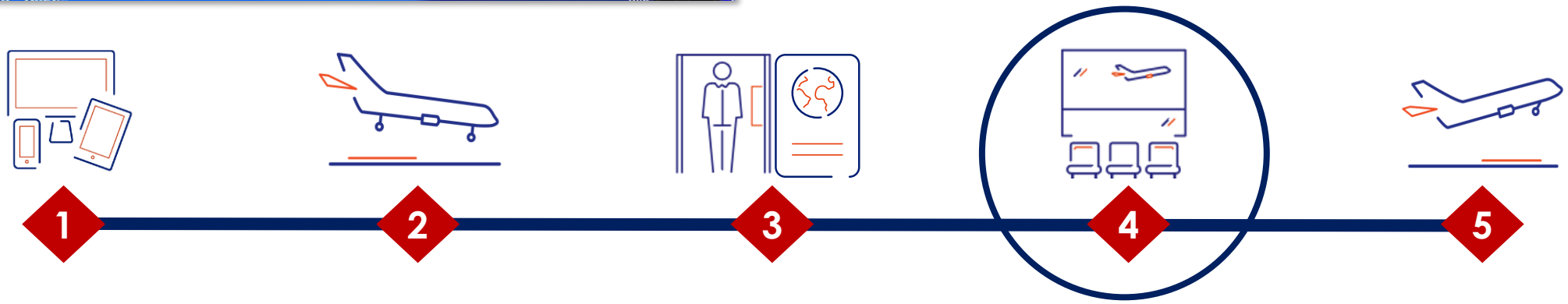
I find the boarding gate number for my next flight.



Example:

If my flight is LX 639,

I need to go to **gate 61.**



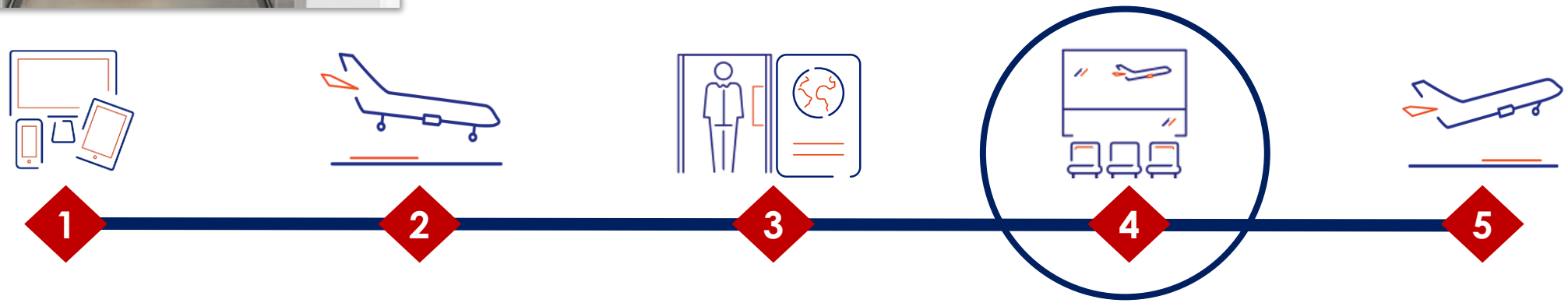
4 I make my way to my new boarding gate

Once I reach the boarding lounge, I head for my boarding gate.



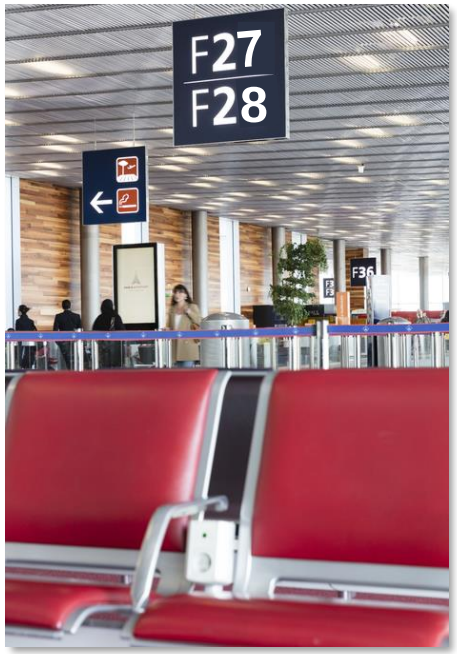
I use the **signs** to find my way.

For example, if my boarding gate number is **F28**,
I'm heading in the right direction.

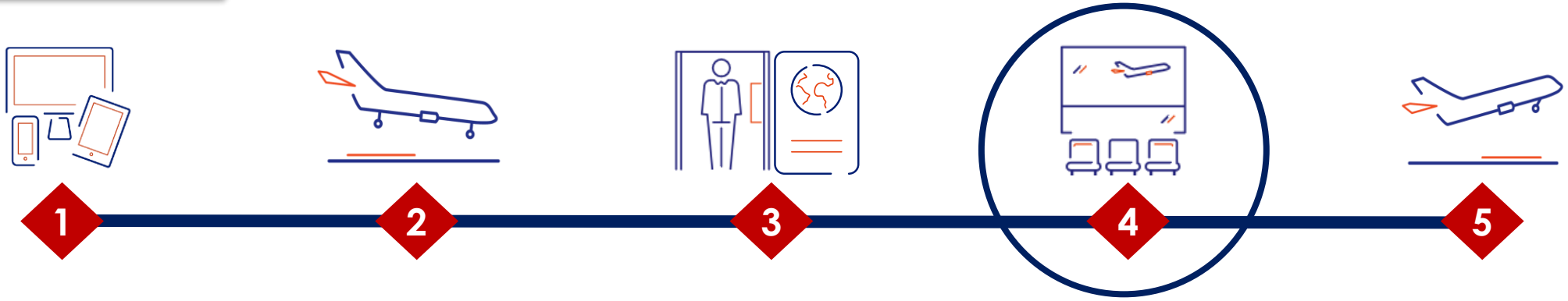


4 I make my way to my new boarding gate

I am at my boarding gate.



I wait in the **seating area** at my boarding gate.



4 I make my way to my new boarding gate

When I arrive at my new boarding gate,

I wait for the gate to open.



I look at **the screens** to check when boarding will begin.

The time at which **boarding will begin** is written on my **boarding pass**.



5 I board the aircraft

Boarding is now open.
I leave my seat and head for the gate to board the aircraft.



I get my **identity document** and **boarding pass ready.**

I **scan** my boarding pass on the **reader** or **show** my boarding pass **to the agent.**



5 I board the aircraft

Boarding is now open.

I make my way to the aircraft.



I walk along the **boarding bridge walkway** to the **aircraft door.**

The **walkway** provides access to the aircraft.



5 I board the aircraft

I am on the aircraft.

I am greeted by a member of the crew.

I head towards my seat.



I look at my boarding pass to check my seat **number**.

Seat numbers are made up of a **number** and a **letter**.

Example: here, my seat is **18B**.



5 I board the aircraft

I find my seat.



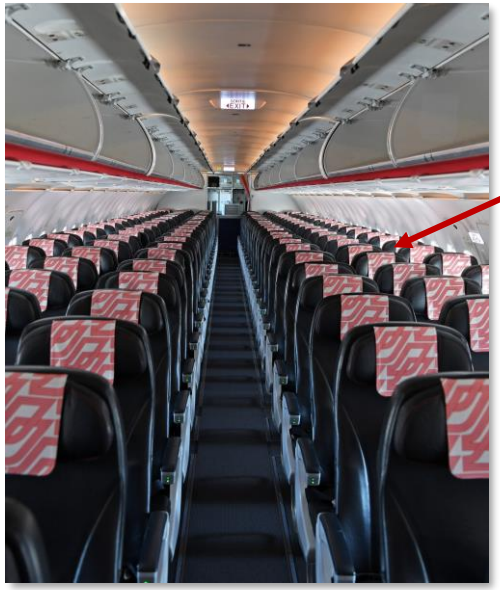
I check that the **number** is the same
as that on my boarding pass.

The **letter** represents my place in the row of seats.
For example, the letter B is the seat in the middle.



5 I board the aircraft

I find my seat.



I put my **baggage** in the **storage compartment above my seat.**

If this is full, I put my baggage in **another compartment.**

If I have a **small bag,** I can keep it with me and stow it **under my seat.**

I sit in my seat and fasten my **seatbelt**.



PARIS AÉROPORT

BON VOYAGE

The project team would like to thank the supervisory team at **ESAT Simone & André Romanet** in the Val d'Oise and in particular **Mme Gruau**, the Manager, **Mme Quittançon**, the instructor, and all the workers for their welcome, their enthusiasm and their involvement in this project.