MY TRANSFER TRAVEL GUIDE

I have 2 reservations



PARIS AÉROPORT

APAJH
Val-d'Oise

How to use this guide

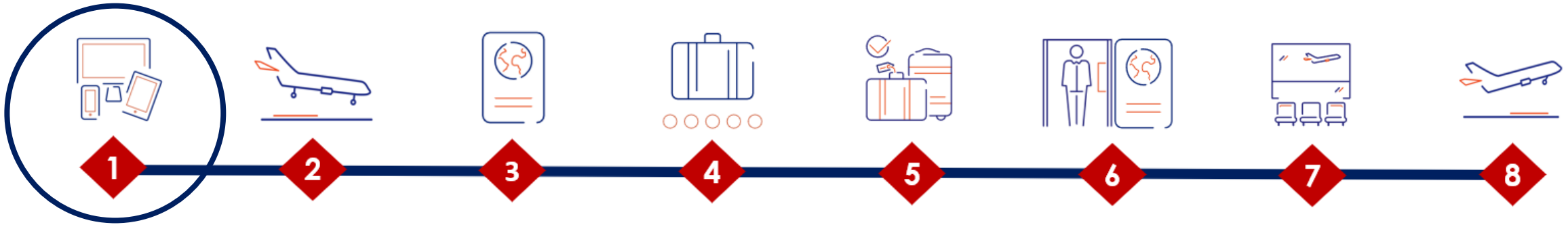
1 Name of the stage

Description of the stage



What I need to do
or what I need to know

I'm at the stage that's circled



The different stages of a transfer journey



1. I research my trip
2. I land at the airport
3. Depending on where I've come from, go through border control
4. Baggage reclaim
5. Check-in for my next flight
6. Security and border control
7. I go to my new boarding gate
8. I board the aircraft

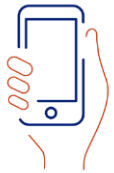
1 I research my trip

For further details about my travel, I can:

- visit the www.parisaeroport.fr website

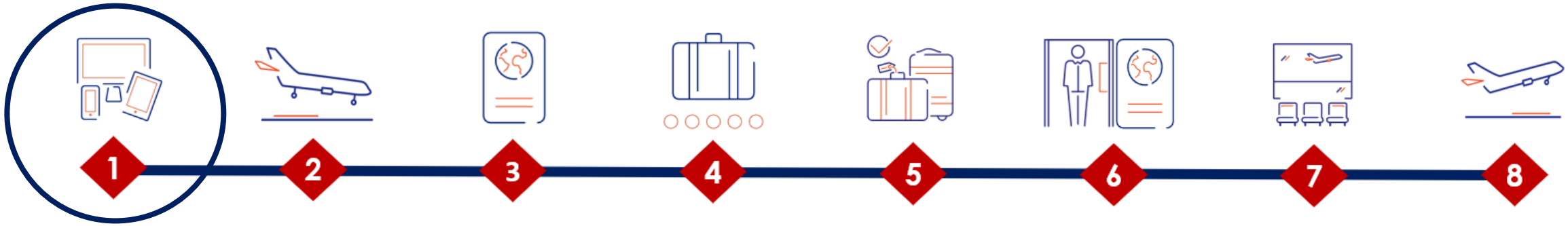


- use the Paris Aéroport mobile app



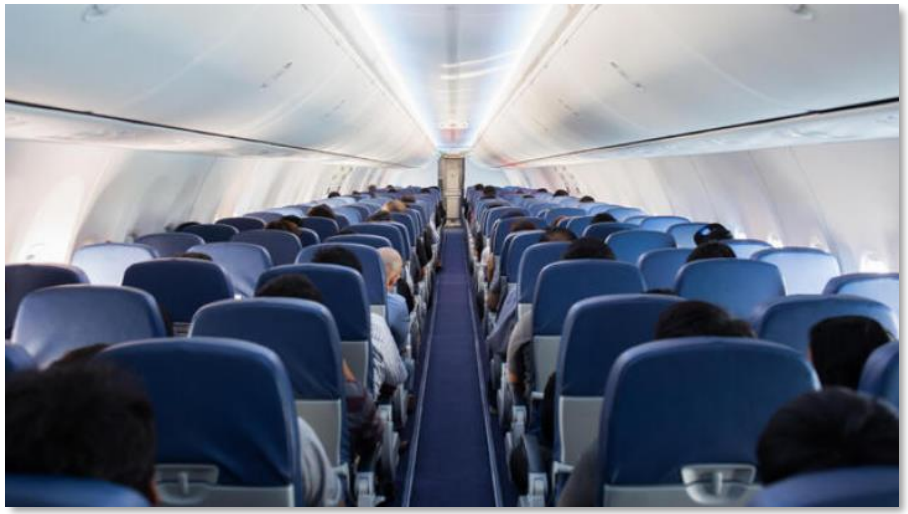
- request information from the airline directly at the airport



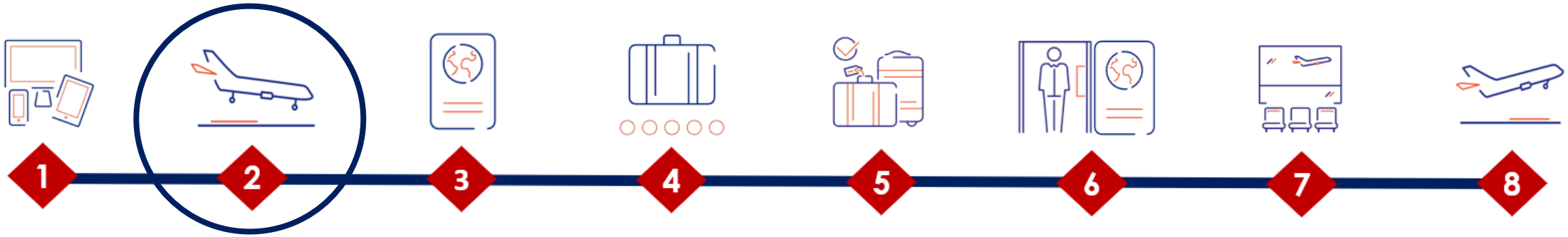


2 I land at the airport

After the aircraft has landed at the airport,
I wait for the signal to undo my seatbelt.



Once I've unfastened my **seatbelt**,
I wait until it's my turn to stand up.



2 I land at the airport

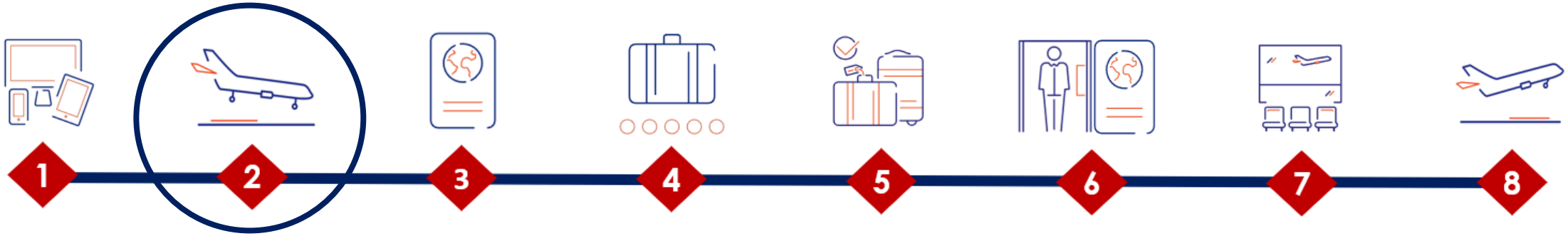
When it's my turn, I get up and collect my belongings.



I collecting my **cabin baggage**

from the storage space **above the seats**.

If I have a small bag, I collect it from **under my seat**.

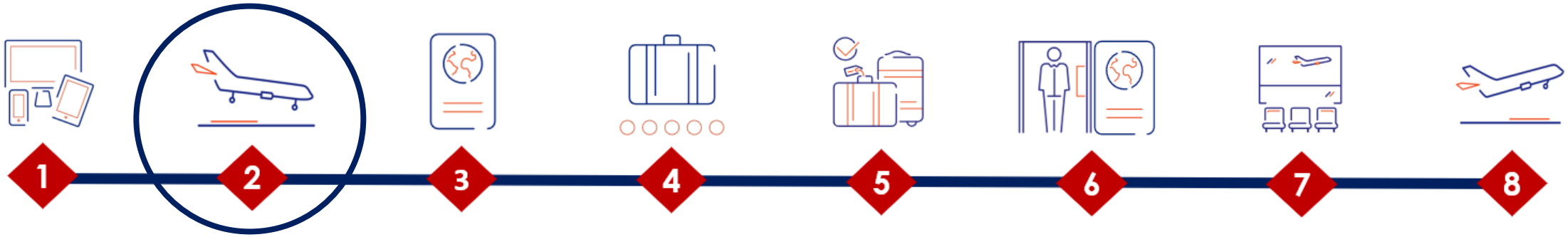


2 I land at the airport

Once I have collected all my belongings, I disembark the aircraft.



Once off the aircraft, I proceed along the **boarding bridge walkway** to the **arrivals terminal**.



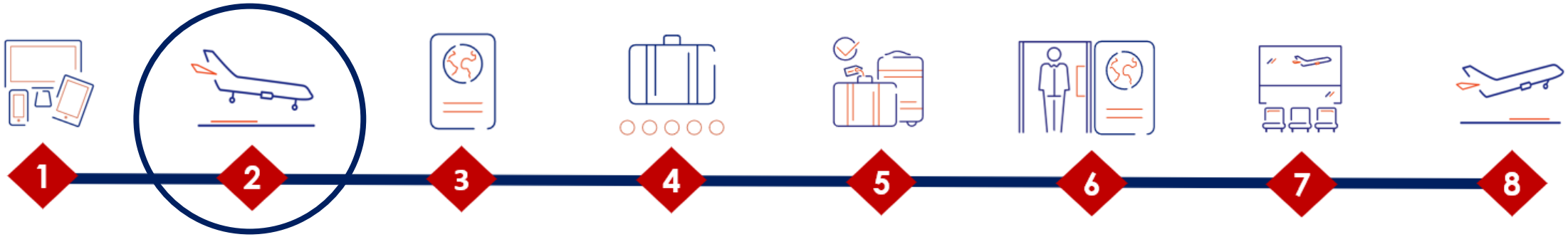
2 I land at the airport

Once in the arrivals terminal, I head towards the exit.



I follow signs for:

- Baggage Reclaim
- Exit



3 Depending on where I've come from, go through border control

Depending on where I've come from and my next destination, I may need to go through border control.

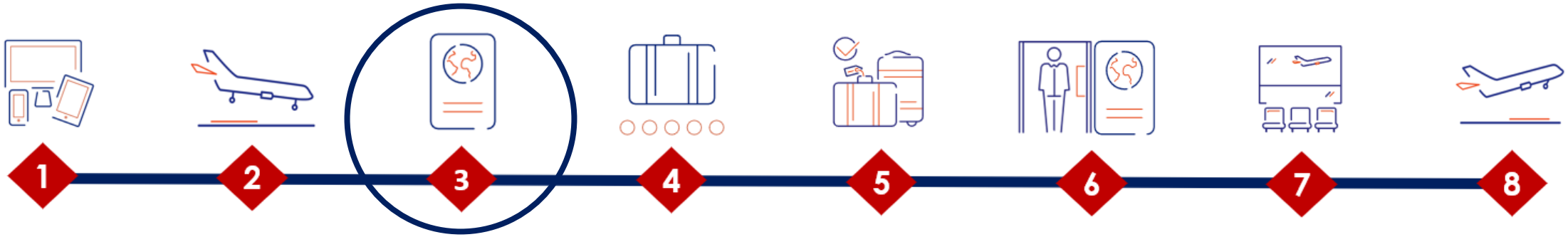
The border police check the identity of passengers at the airport.



If my identity has to be checked,

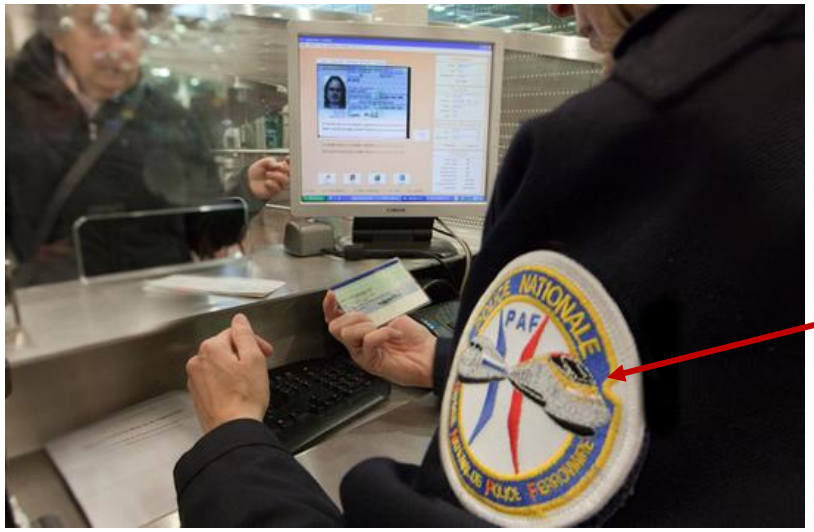
I join the **queue** for **immigration control.**

Staff direct me to the appropriate queuing lane.

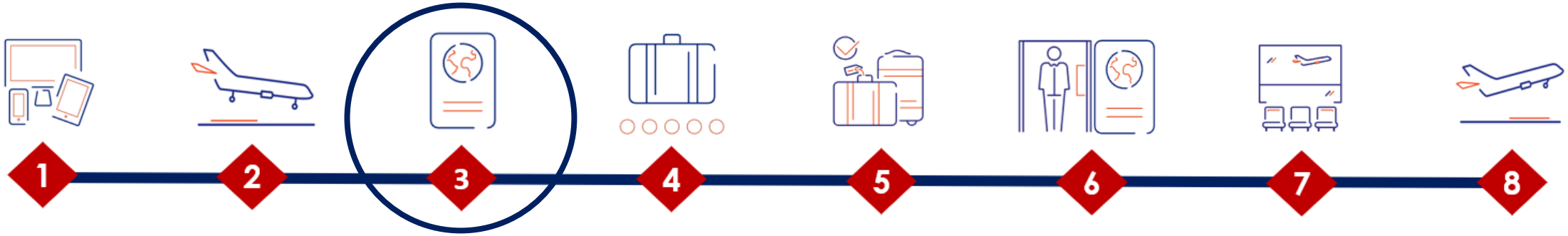


3 Depending on where I've come from, go through border control

I wait in the queue
until the officer calls me forward.



I then present my **identity card** or **passport**,
so that the police can check my identity.



4 Baggage reclaim

After border control,

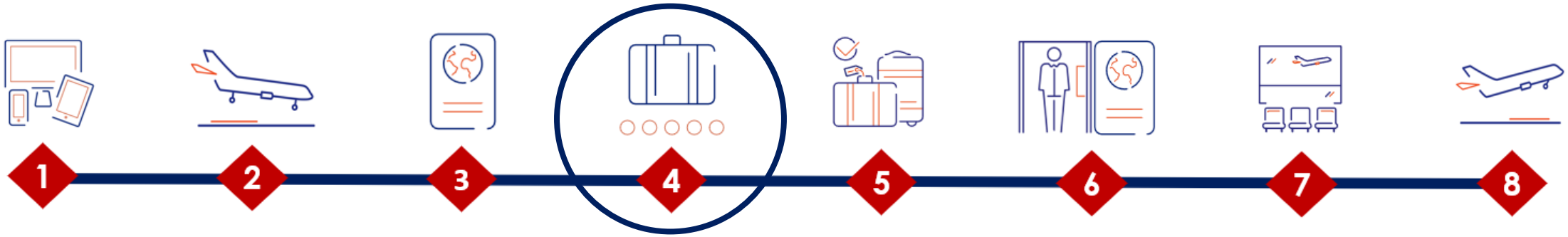
I head to the baggage reclaim area to collect my baggage.

The baggage reclaim area is where I collect my hold baggage.



I follow the signs for “Baggage Reclaim".





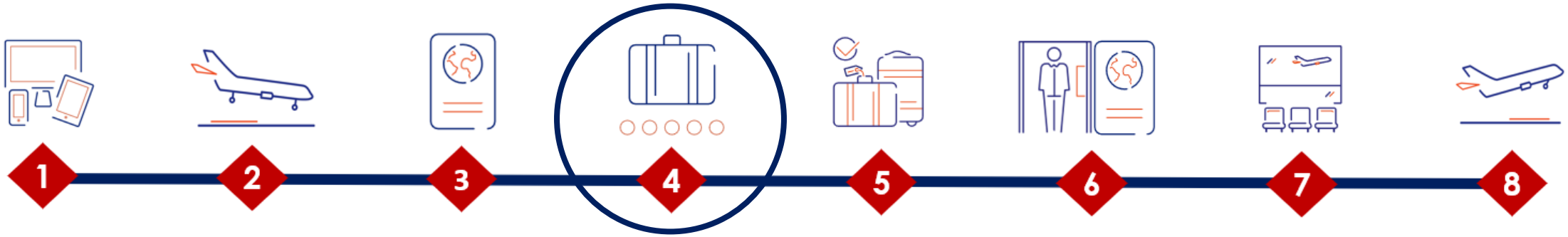
4 I collect my baggage

I arrive in the baggage reclaim area.



I check the **information screen**
to see whether the **baggage carousel** number is displayed.
For example, if my flight is LH 2228
I will need to go to baggage carousel number 4.

Once the carousel number is displayed,
I make my way there to collect my baggage.



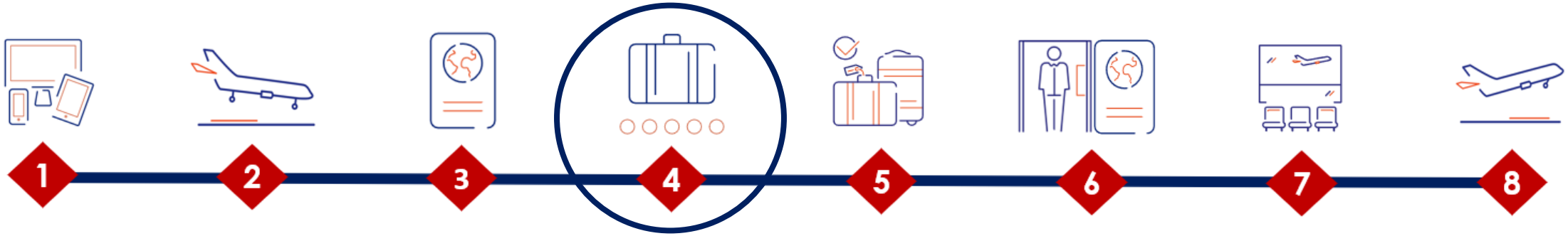
4 I collect my baggage

I arrive at the baggage carousel.



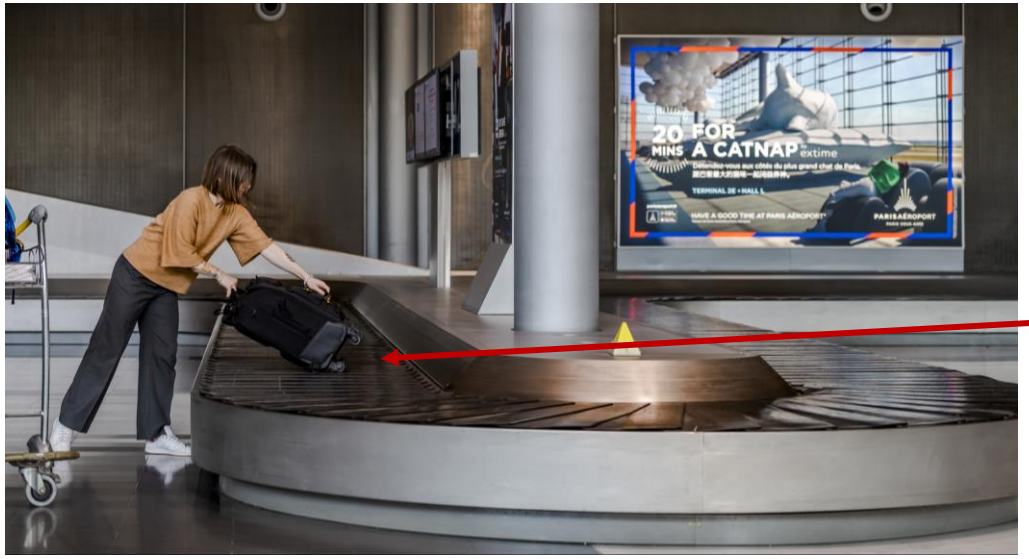
I check that I'm in front of the right **carousel number**.

I stand **in front of** the **baggage carousel** waiting for my baggage to arrive.

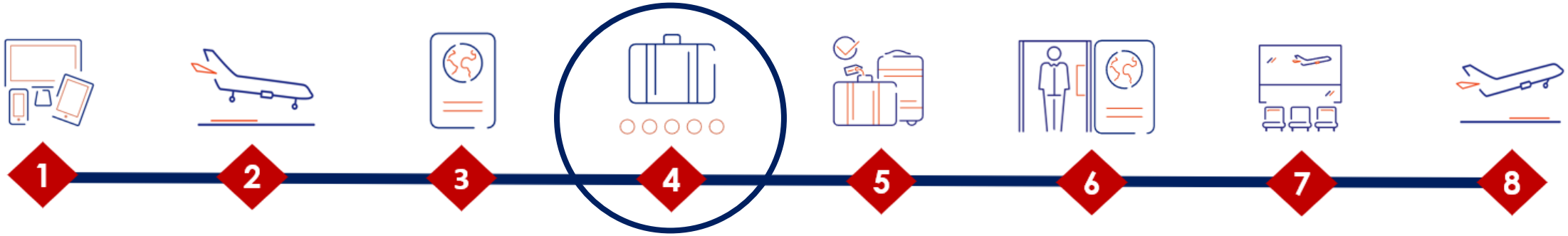


4 I collect my baggage

I collect my baggage.



When I see my **baggage**, I pick it up.

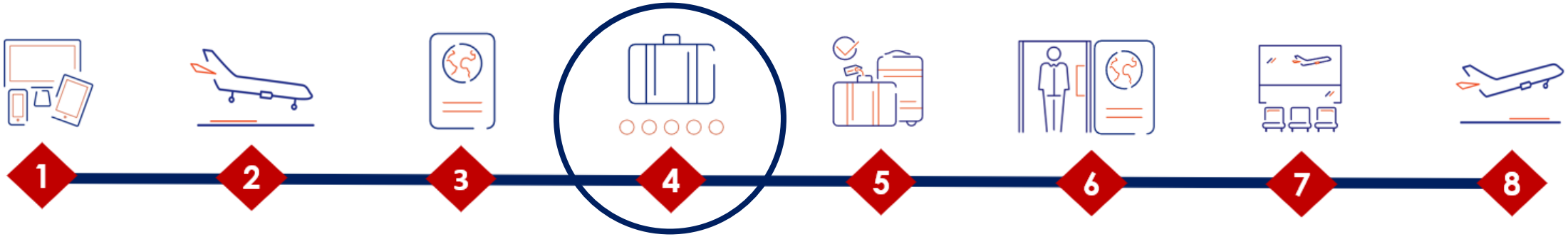


4 I collect my baggage

Once I've collected my baggage, I head for the exit.



I follow the signs for “Exit”.



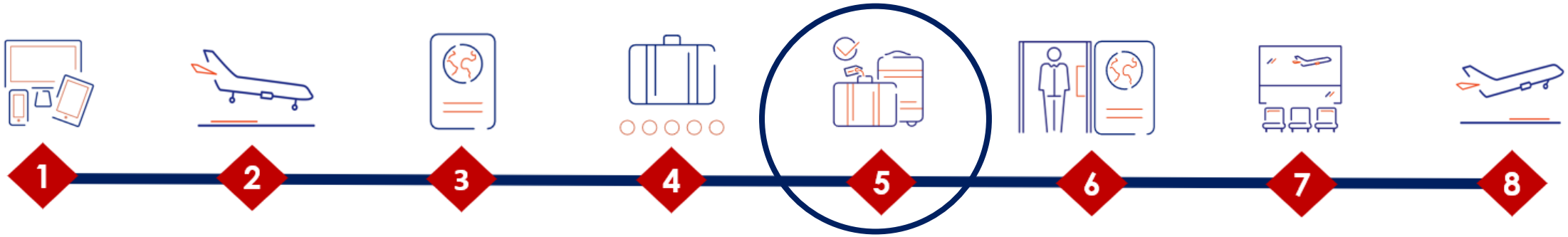
5 Check-in for my next flight

When I get to the departures terminal,
I have 2 ways to check-in:

Check-in at the desk with an agent 

OR

Check-in using a self-service kiosk 



5 Check-in for my next flight

Check-in at the desk with an agent



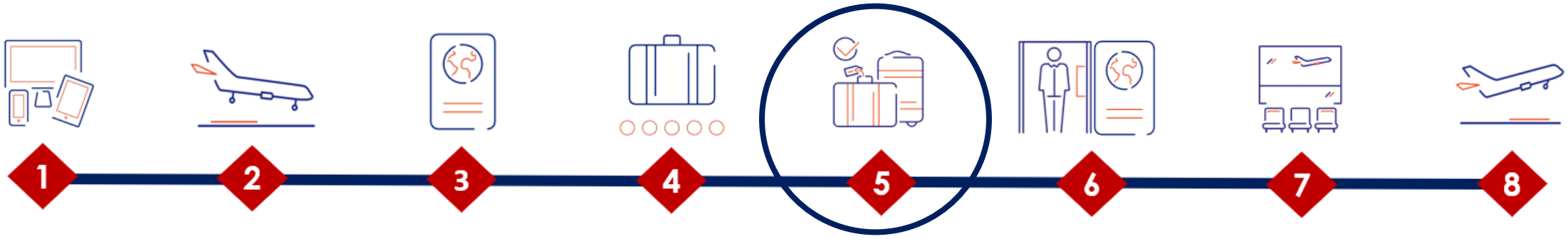
To find the right check-in desk,

I look at the **flight information screen.**

Example:

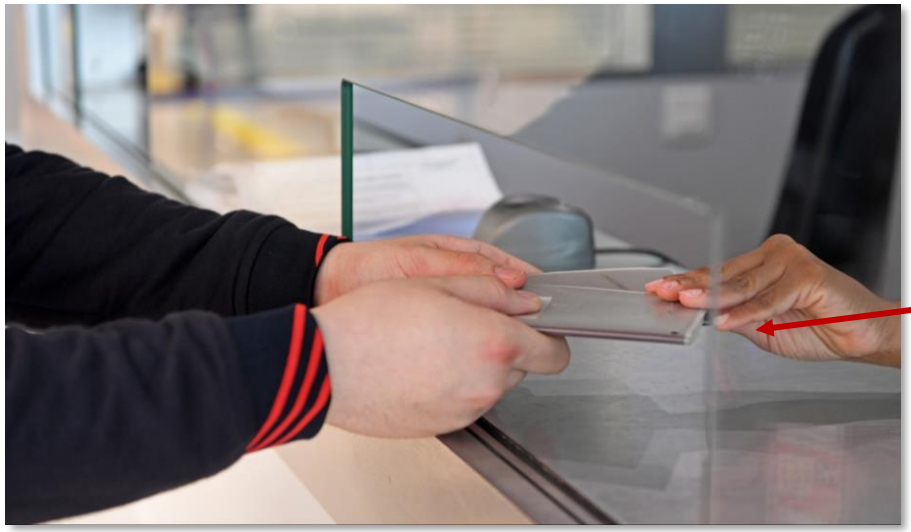
If my flight is **AF 1442,**

I need to go to **check-in area 6.**



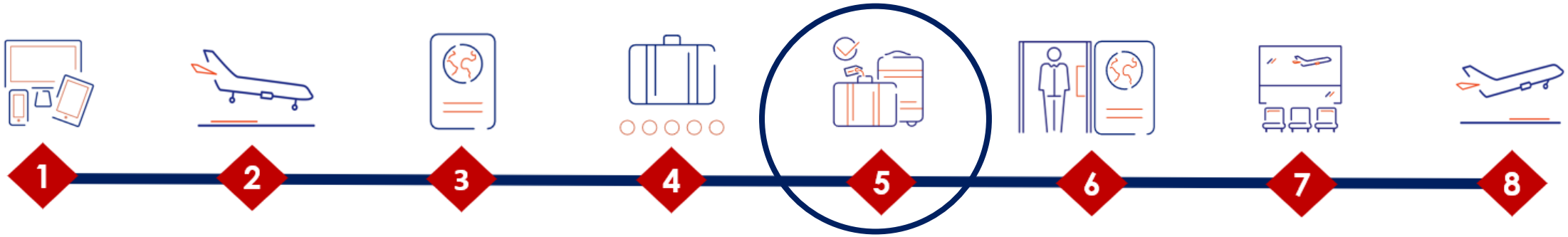
5 Check-in for my next flight

Check-in at the desk with an agent



Once I'm at the **check-in desk**,

I present my **identity card** or **passport**.

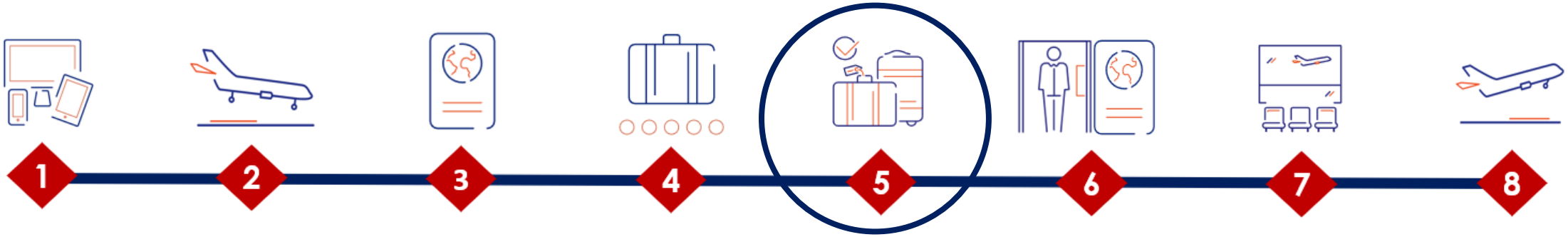


5 Check-in for my next flight

Check-in at the desk with an agent



If I have **hold baggage**, I place it on the **conveyor belt**.



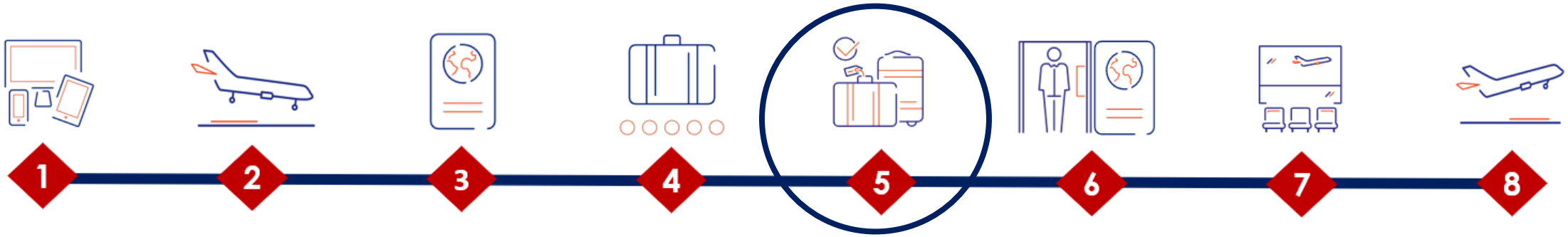
5 Check-in for my next flight

Check-in at the desk with an agent



Once my hold baggage has been **checked in,**
it is sent to the **aircraft hold.**

The **aircraft hold**
is where my baggage is stored on the aircraft.



5 Check-in for my next flight

Check-in using a self-service kiosk



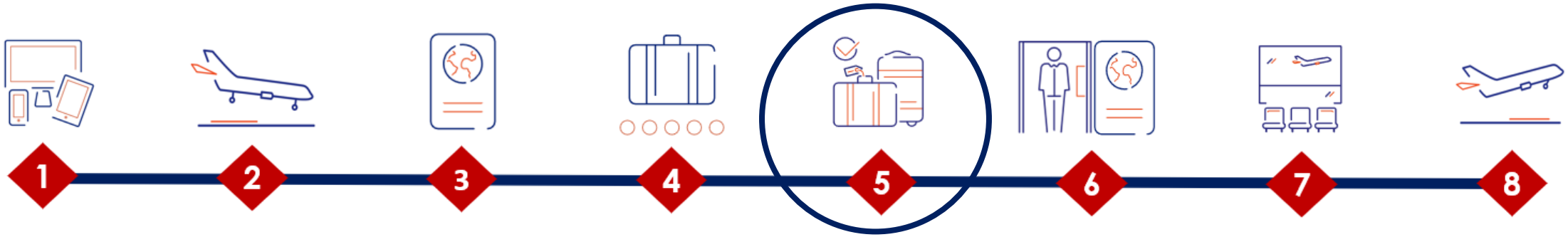
I find a **self-service kiosk**.

A self-service kiosk is a **machine.**

I enter my **name** or **flight number**.

I can also **scan** my **identity card** or **passport**.

Scanning allows the **machine to read** the document.



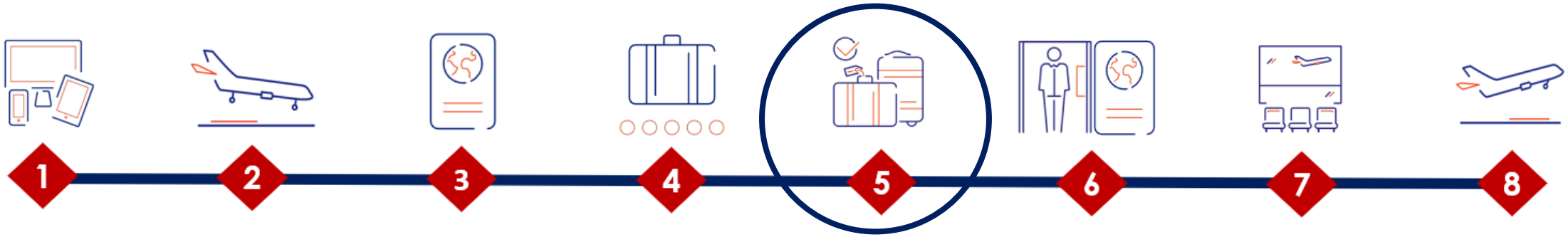
5 Check-in for my next flight

Check-in using a self-service kiosk



I print my **boarding pass**.

I need my boarding pass to **get on the aircraft**.



5 Check-in for my next flight

Check-in using a self-service kiosk

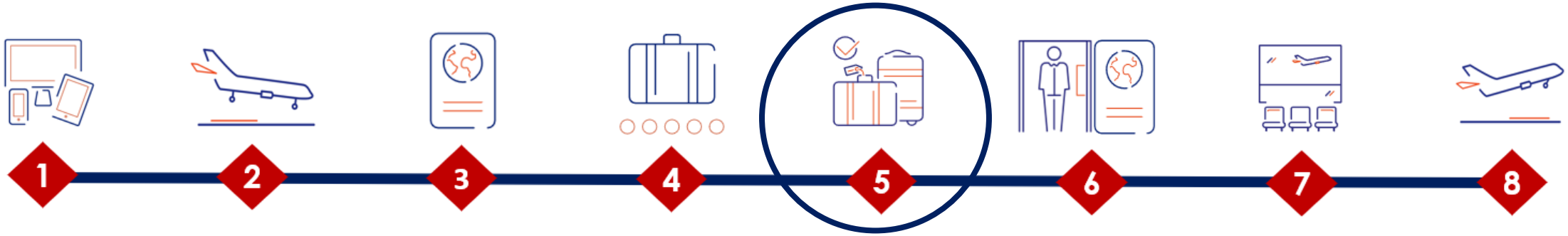


If I have baggage to check in, I print my baggage tag.

The baggage tag is used to **check in my baggage**.



I attach the baggage tag **to my baggage.**



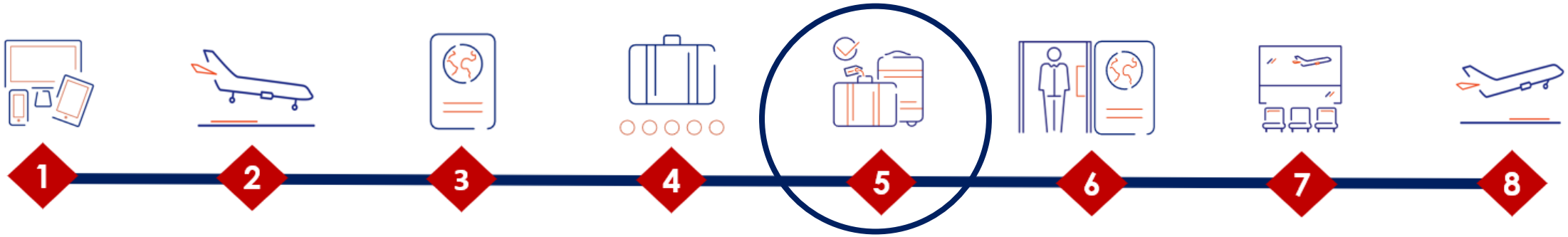
5 Check-in for my next flight

Check-in using a self-service kiosk



I then head to an **automatic baggage drop-off point.**

The automatic baggage drop-off will **send my baggage to** the **aircraft hold**.



5 Check-in for my next flight

Check-in using a self-service kiosk



I scan:

- my boarding pass
- my baggage tag.



I place my **baggage** on the **conveyor belt**.

1 2 3 4 5 6 7 8

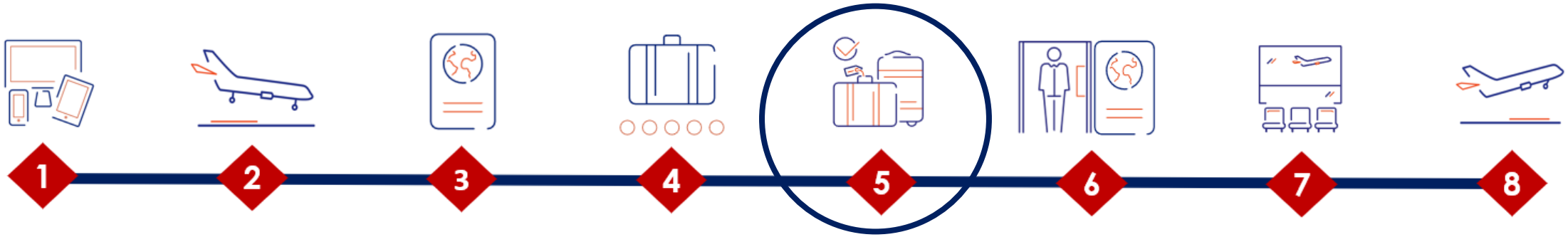
5 Check-in for my next flight

Check-in using a self-service kiosk



Once my hold baggage has been **checked in**,
it is sent to the **aircraft hold**.

The **aircraft hold**
is where my baggage is stored on the aircraft.



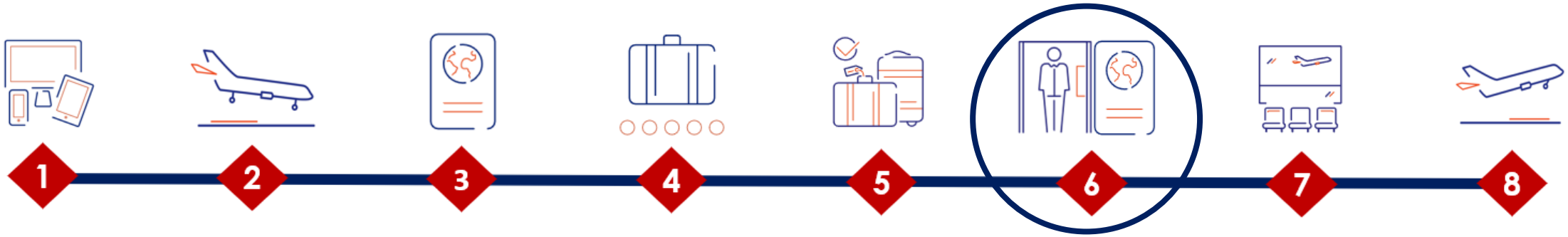
6 Security and border control

When I've finished checking in,
I make my way to security control.



Security controls
confirm that I am not carrying anything **dangerous**.

If I am carrying a **medical device**, I inform a member of staff.
A medical device is, for example, a **hearing aid**.



6 Security and border control

When I arrive at security control,

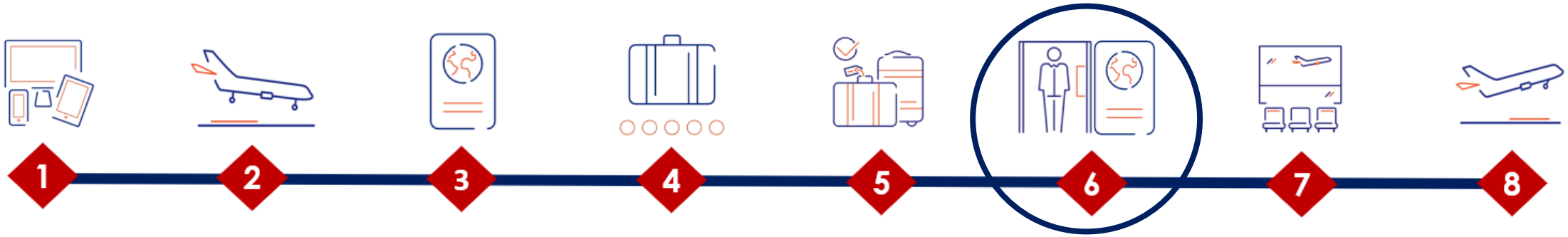
I place my belongings on the conveyor belt.



I place my **hand baggage** on the **conveyor belt**.

Hand baggage

is baggage that I can **take with me** on the aircraft.



6 Security and border control

When I arrive at security control,

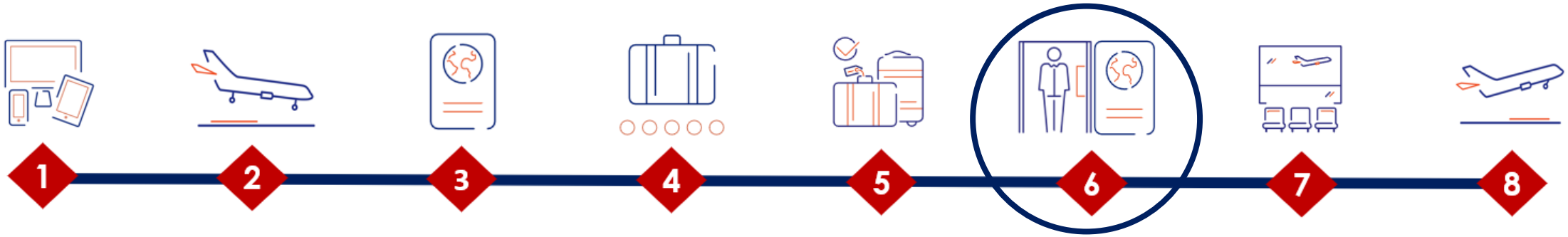
I place my belongings on the conveyor belt.



I place my **liquids** (no more than 100 ml each)
in **a single plastic bag** provided by an **officer**.

Liquids include tubes of toothpaste, for example.

I place the **bag** in a separate **tray** on the conveyor belt.



6 Security and border control

When I arrive at security control,

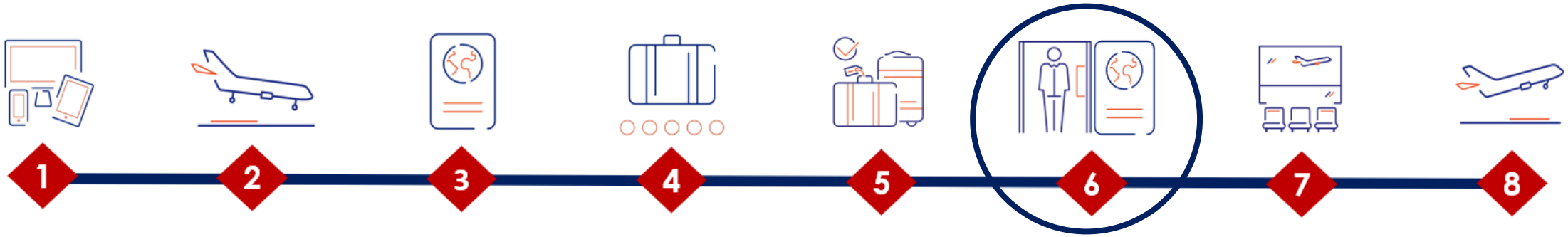
I place my belongings on the conveyor belt.



I put all my other **items** in a separate tray.

Other items include:

- **my laptop**
- **my tablet**
- **my phone**
- **my keys.**

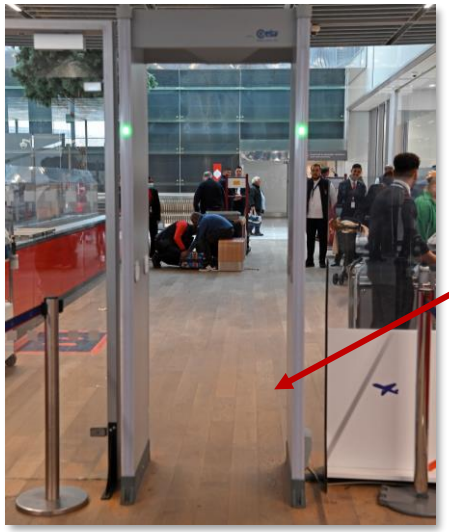


6 Security and border control

Once everything is on the conveyor belt,

I get ready to walk through the metal detector.

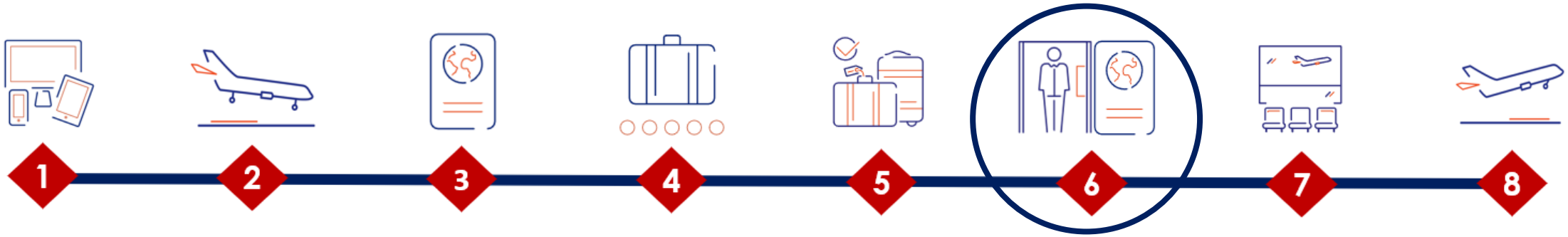
This checks that I don't have anything dangerous on me.



I move towards the **detector** when called to do so by the **officer**.

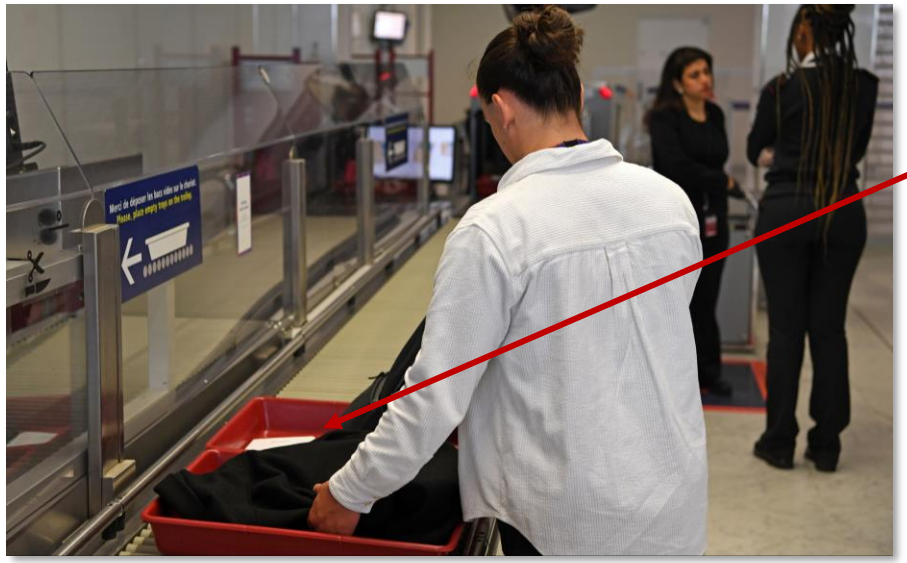
If the **alarm** sounds,

I stand to one side and follow the officer's instructions.



6 Security and border control

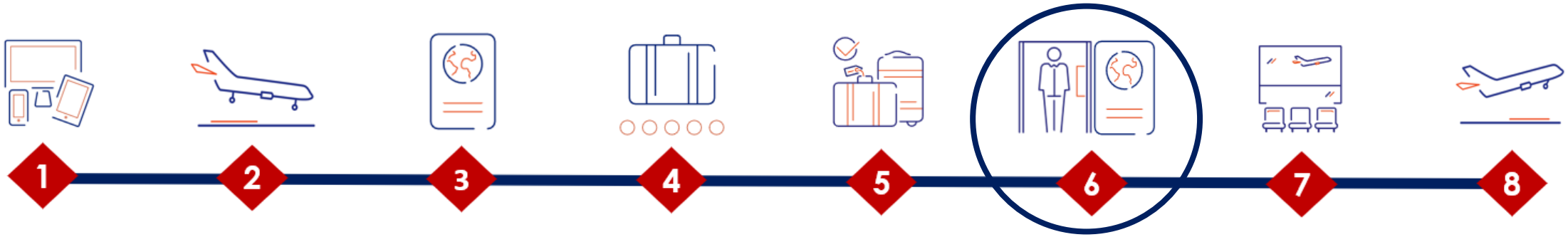
Once I have gone through the detector, I collect my belongings.



I pick up all of my **belongings**.

I check that I haven't forgotten anything.

It is possible that my belongings will be checked **again** by an officer.



6 Security and border control

Depending on my destination, I may need to go through border control.

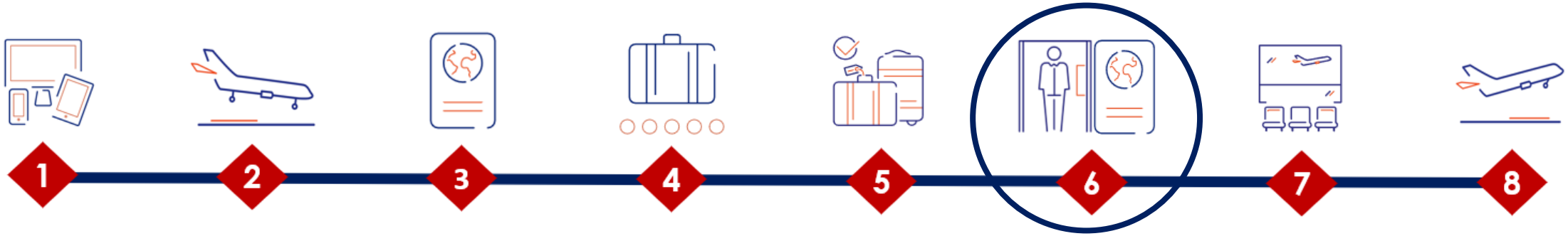
The border police check the identity of passengers at the airport.



If my identity has to be checked,

I join the **queue** for **immigration control**.

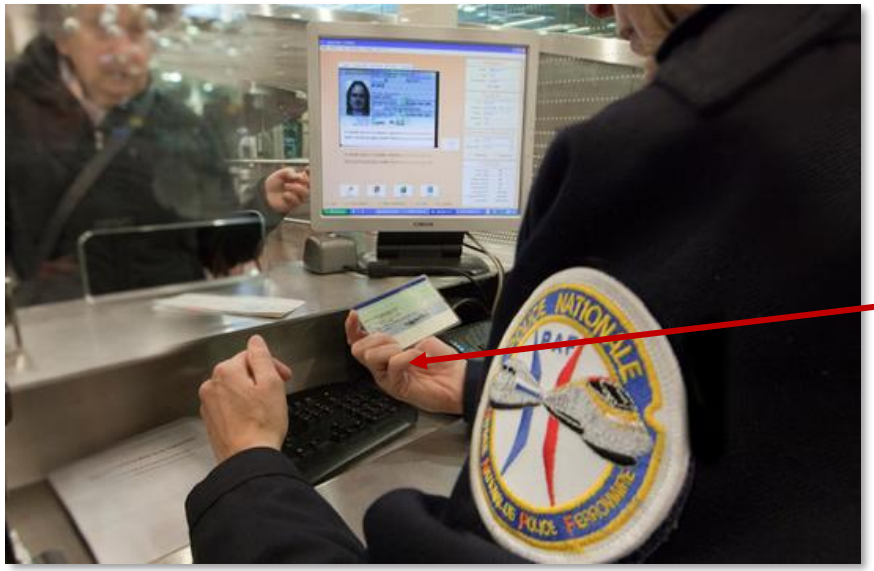
Staff will direct me to the appropriate queuing lane.



6 Security and border control

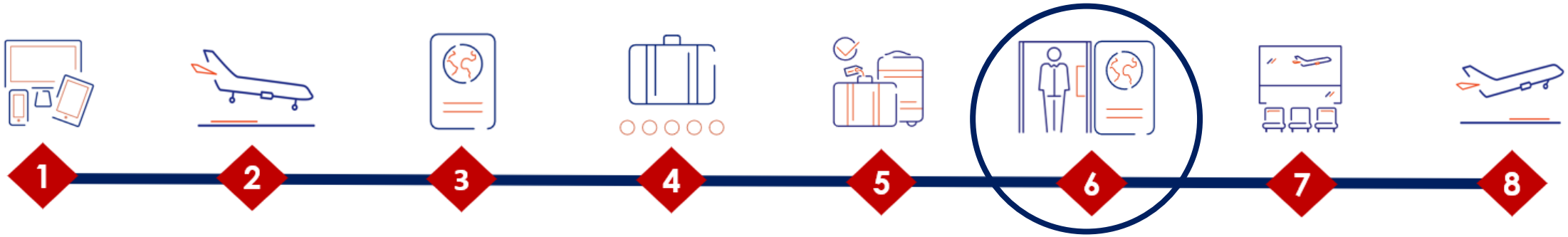
I wait in the queue

until the officer calls me forward.



I then present my **identity card** or **passport**,

so that the police can check my identity.

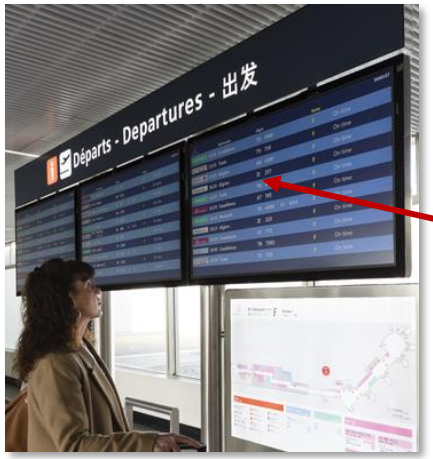


7 I make my way to my new boarding gate

After security and border control, I go to my boarding gate.

The boarding gate

is where I will wait before boarding the aircraft.

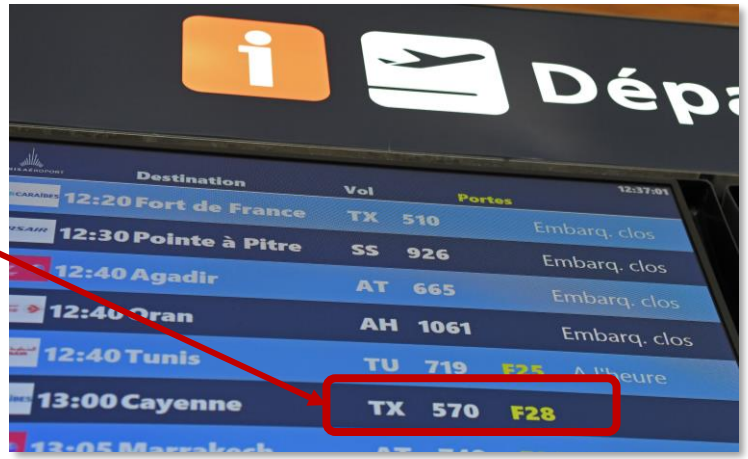


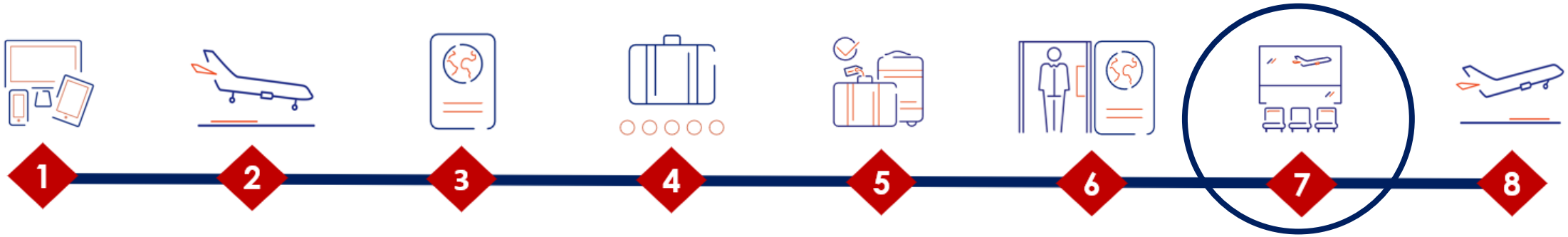
I check the **information screens**

to confirm my **boarding gate number.**

For example, if my flight is **TX 570**,

my gate number is **F28**.





7 I make my way to my new boarding gate

After security and border control, I go to my boarding gate.

The boarding gate

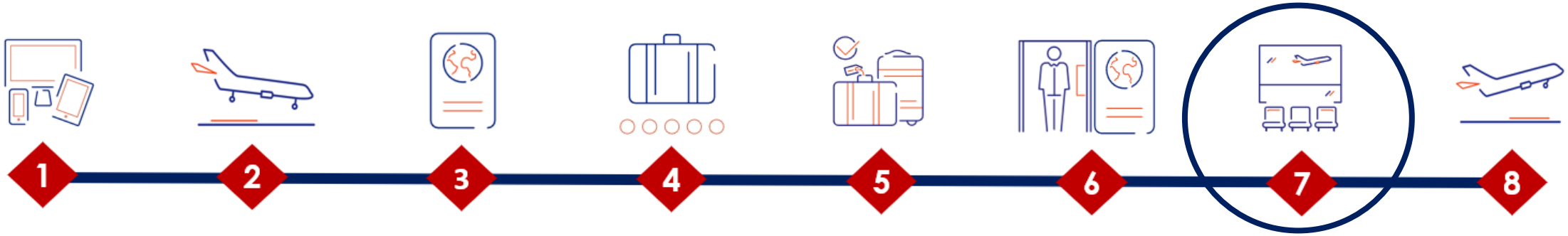
is where I will wait before boarding the aircraft.



I use the **signs** to find my way.

For example, if my boarding gate number is **F28**,

I'm heading in the right direction.

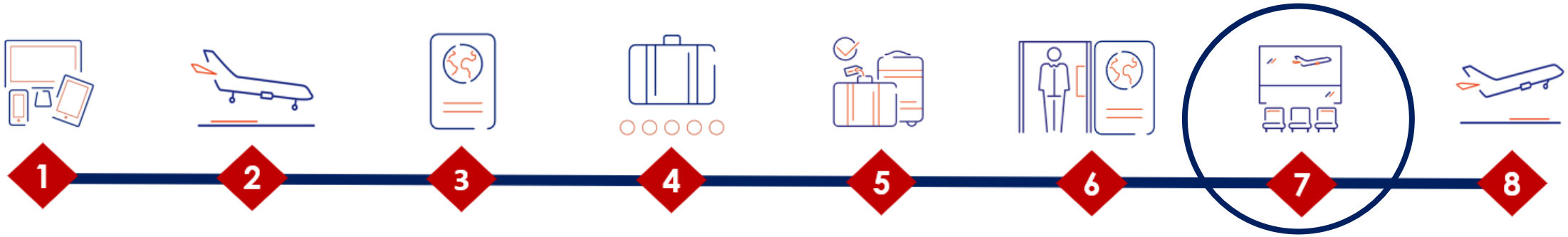


7 I make my way to my new boarding gate

I am at my boarding gate.



I wait in the **seating area** at my boarding gate.



8 I board the aircraft

When I arrive at my new boarding gate,

I wait for the gate to open.



I look at **the screens** to check when boarding will begin.

The time at which **boarding will begin** is written on my **boarding pass**.



8 I board the aircraft

Boarding is now open.

I head for the gate to board the aircraft.



I get my **identity document** and **boarding pass ready.**

I **scan** my boarding pass on the **reader.**

I can also **show** my boarding pass **to the agent.**



8 I board the aircraft

Boarding is now open.

I make my way to the aircraft.



I walk along the **boarding bridge walkway** to the **aircraft door.**

The **walkway** provides access to the aircraft.



8 I board the aircraft

I am on the aircraft.

I am greeted by a member of the crew.

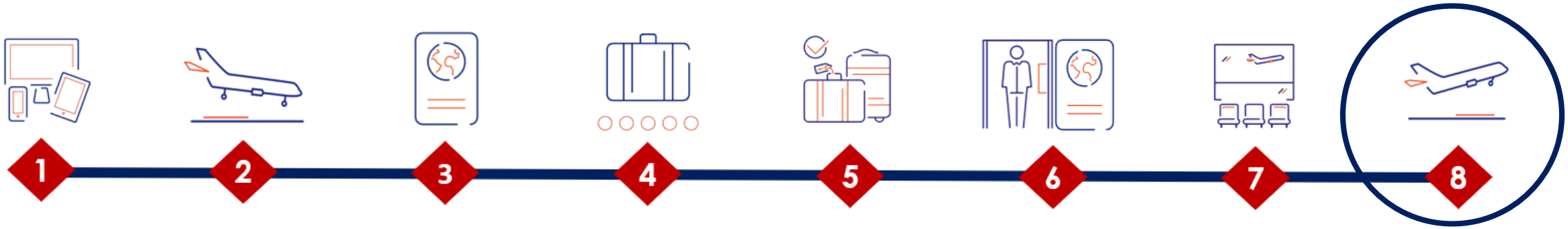
I head towards my seat.



I look at my boarding pass to check my seat **number**.

Seat numbers are made up of a **number** and a **letter**.

Example: here, my seat is **18B**.



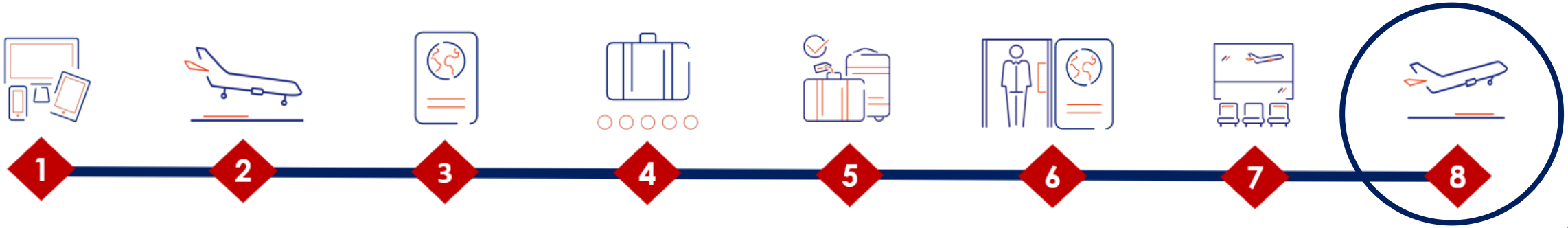
8 I board the aircraft

I find my seat.



I check that the **number** is the same as that on my boarding pass.

The **letter** represents my place in the row of seats.
For example, the letter B is the seat in the middle.



8 I board the aircraft

I find my seat.

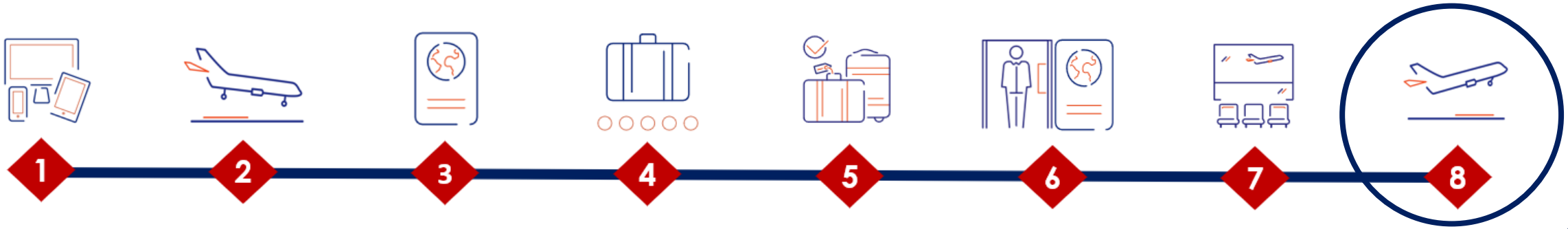


I put my **baggage** in the **storage compartment above my seat.**

If this is full, I put my baggage in **another compartment.**

If I have a **small bag,** I can keep it with me and stow it **under my seat.**

I sit in my seat and fasten my **seatbelt**.



PARIS AÉROPORT

BON VOYAGE

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